



## Returns - We've Made It Easy For You

ALL RETURNS MUST BE SHIPPED AT PURCHASERS EXPENSE. If the return is the result of a SURPLUS WORLD error, we'll refund return shipping costs.

Surplus World  
 Attn. Returns  
 2590 Morse Road  
 Columbus, OH 43231

Step 1: Provide the following information (if you send us a copy of your order, skip step 1)

Name: \_\_\_\_\_ Order #: \_\_\_\_\_

Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Step 2: I am returning:

Qty	Item #	Description	Size	Code

Codes: DF did not fit NE not as expected OW ordered wrong item  
 WR wrong size DO duplicate order OT other

- Please include either a copy of your receipt or include any of your information.
- All returns must be in new condition, with all tags attached and original manufacturer's packaging intact. Shoes without the original shoe box cannot be accepted.
- The return or exchange must take place within 30 days from the ship date of the item(s).
- Due to safety and legal concerns, we cannot accept returns on the following items: climbing equipment, any used or surplus items, sale items, night vision, books or manuals, weapons of any kind, and Airsoft guns.
- Used or laundered items cannot be returned.
- Any item(s) that cannot be returned will be shipped back to the consumer without refund.
- Footwear must include its original box. Please do not apply postage directly to shoe boxes when returning footwear.
- Please note: if your original order included a shipping charge, we cannot refund the shipping.